

Chief Officer Update

1. CCG AGM

We are holding our AGM on Thursday 29 September 6pm – 9pm at the New Art Exchange, 39 – 41 Gregory Boulevard, Nottingham NG7 6BE

BSL interpreters will be at the event. The building is wheelchair accessible.

The New Art Exchange has easy access to the tram stop, buses and ample parking.

To book your place, to reserve a disabled parking space or for more information please contact Guyle Wilson guyle.wilson@nottinghamcity.nhs.uk tel number 0115 883 9228

2. Temporary Closure of Mapperley Park Medical Centre

Following an inspection by the Care Quality Commission which found that the practice failed to meet expected standards, Mapperley Park Medical Centre situated at Malvern House, 41 Mapperley Rd, Nottingham has closed temporarily until further notice.

The closure took effect from 12 noon on Wednesday 7 September 2016 and the CCG has made arrangements with another local practice (Mapperley and Victoria Practice) to ensure that patients are able to access primary care services during the period of closure.

All patients registered at the practice have received a letter informing them of the closure and providing useful information. Any patient who had a booked appointment or requiring repeat prescriptions in the week following the closure have been contacted by telephone to advise them what they needed to do next. A list of frequently asked questions (FAQs) can be found at the following link.

<http://www.nottinghamcity.nhs.uk/news-projects/press-releases/1349-temporary-closure-of-mapperley-park-medical-practice.html>

Patients or members of the public with any queries or concerns are encouraged to contact the NHS Nottingham City CCG Patient Experience Team either by email at patientexperienceteam@nottinghamcity.nhs.uk or by calling **0115 883 9570**.

3. Continuing HealthCare

The NHS Continuing Healthcare (CHC) team at the Department of Health, along with NHS England, is planning to visit selected local health economies during October 2016. The purpose of this is to enable them to look at areas where it is felt that there are effective models and systems for commissioning and providing NHS CHC services which could be shared and for them to understand any issues that commissioners are experiencing. NHS Nottingham City CCG is delighted to have been asked to host a visit and pleased to have the opportunity to share our examples of good practice with the national team.

Dates for the visit will be confirmed and any feedback will be shared with either Governing Body or the most relevant sub-committee.

Dawn Smith
Chief Officer, Nottingham City CCG
September 2016